

SIRCHIE® OSCR360 FAQ Sheet

Q: Can OSCR360 measure scenes/rooms, etc.

A: No, OSCR360 is not a scanning system that can take measurements. However, measurements can be added to OSCR360 projects for reference. Also, crime scene sketches in jpeg format (with measurements) can be added and placed as overlays in the Google Maps window of the OSCR360 Project Software.

Q: How much does OSCR360 Cost?

A: An OSCR360 Capture Kit with a single user license for the OSCR360 Project Software is around \$15,000 versus 3D scanning systems that can cost between \$45,000 and \$100,000.

Q: Is OSCR360 easy to use?

A: Yes, the OSCR360 Capture Kit and Project Software are incredibly intuitive and easy to use. No special training is necessary to use the 360 spherical camera, GPS sensor tube, tablet or the project building software. The OSCR360 Capture Kit comes with Quick Start Reference Cards, the Software includes over 20 instructional videos, and a 24-hour technical support hot-line is provided should you ever need it.

Q: Would I need any special knowledge of photography to operate the 360 spherical camera?

A: No, the spherical camera is activated with the included tablet, and automatically stitches the photos together to create a 360 degree view. The spherical camera takes great photos in auto mode, but can be put in manual mode for more advanced users.

Q: Can OSCR360 be used outside?

A: Yes, OSCR360 is a great tool for capturing and documenting outdoor crime scenes, traffic accidents, etc., but the Spherical Camera included with the Capture Kit is not weatherproof. For situations where rain might be a factor, the OSCR360 Rain Kit can be purchased for use outdoors in inclement weather.

Q: Does the OSCR360 Project Software require specific file formats for loading photos, audio, video, documents, etc. to an OSCR360 project?

A: No, the OSCR360 Software can accommodate any file that your computer is set up to open/view/play. For example, if you add a PDF document to an OSCR360 project, when clicked on, this file will open in Acrobat Reader. Likewise, if you add a video file in mp4 or mov format, these files will open and play in Windows Media Player. Photos in jpeg format will open within the OSCR360 Project Software.

Q: How can I share my OSCR360 Project with other investigators to review or prosecutors to present in court?

A: Multiple user licenses can be purchased to accommodate several users of the OSCR360 software. In addition, a free read-only version of the OSCR360 Software can be loaded onto a colleague's computer from the USB thumb drive included with the OSCR360 Capture Kit or L-Tron can be contacted to download this free read-only version.

Q: How are the OSCR360 Capture Kit peripherals powered?

A: The OSCR360 Spherical Camera, GPS Sensor Tube, and Tablet Computer are all rechargeable through the included USB-C cables and charger.

Q: How do the OSCR360 Spherical Camera and Sensor Tube connect to the Tablet Computer?

A: The 360 Spherical Camera connects to the Tablet via secure WIFI, and the GPS Sensor Tube communicates with the Tablet via Bluetooth.

Q: Are the peripherals included in the OSCR360 Capture Kit covered by warranty?

A: Yes, the Tablet, 360 Spherical Camera, and the GPS Sensor Tube are all covered by 1-year manufacturer's warranties.

Q: If I break the Spherical Camera, Tablet or GPS Sensor Tube, can I simply buy a new one from someone else?

A: No, the OSCR360 Tablet, Spherical Camera, and the GPS Sensor Tube are all integrated through factory firmware and software that give them the ability to communicate with each other. If you break one of the OSCR360 Capture Kit peripherals you'll need to contact Sirchie customer service to arrange a replacement.

Q: Are optional accessories available for OSCR360?

A: Yes, there are several optional accessories available including multiple user licenses for the Project Software, a smaller footprint tripod for use in tight spaces indoors, a 33 ft. tripod mast for use in capturing large areas outdoors, and a Rain Kit for use in inclement weather.